



Terms & Conditions:

Cancellation Policy

Due to our size, any cancellation will affect us significantly. We will make every effort to re-book rooms; however, we reserve the right to charge:

- 100% of the total booking price (including pre-booked meals and activities) for cancellations within 7 days of arrival date or in the case of non-arrival;
- 50% of the total booking price for cancellations within 30 days of arrival date;
- 25% of the total booking price for cancellations within 60 days of arrival date;
- We recommend that you have travel insurance to cover cancellations.

Children Policy

Please note that our facilities are not suitable for toddlers or children less than 14yrs
Babies under 1 year old are welcome in the Wallace Peak Cottage; however we do not provide portacots.

Minimum Stay

2 night minimum stay on the Retreat rooms during the following holidays:

- Queen's Birthday Weekend (June),
- Easter (March/April),
- Christmas (25 Dec – 5 Jan),
- Labour Weekend (October).

Christmas

We do not have a Christmas surcharge, however we do not accept check-in or check-out on December 25th and we offer a reduced room servicing on this day.

Smoking Policy

We are a no smoking property. Fire is our biggest risk. Any smokers must be outside, well away from other guests and open windows / doors.

Accessibility

There is wheelchair access to the Retreat.

Maximum Occupancy

All rooms sleep a maximum of 2 adults

Dining

Breakfast is included in the Retreat room's tariff.

Wallace Peak Cottage tariff includes a "breakfast basket" which is provided upon arrival and replenished each day as required.

Retreat guests are invited to join Chris & Lisa and fellow guests at around 6pm each evening in the lounge with complimentary pre-dinner drinks and canapés.

Antipasto platters for two are available as a dine-in option. Please advise us in advance if possible.

We can also recommend nearby restaurants and cafes (a 10min drive from the Retreat).

Please advise us of any dietary requirements when booking, thank you.

Check-in and Check-out times

Normal check-in time is from 3-6pm. Please advise us in advance if you will be arriving later in the evening.

On the day of departure, we request that you check-out no later than 10.30am.

If an earlier check-in or a late check-out would suit you better please contact us and we will endeavour to accommodate your request.

No Check-Out or Check-In on Christmas Day, 25 December

Other Terms & Conditions

We reserve the right to refuse any bookings without reason.

We reserve the right to amend our Rates & Terms & Conditions (excluding existing bookings and contracted terms.)

ACTIVITIES

We are happy to make activity bookings for you. Email us at chris.lisa@amuri.co.nz.

